



- Mother of the Year Honorees
- School Readiness
- Parental Engagement
- Special Activities



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WE ARE AVANCE!

ABOUT AVANCE-SAN ANTONIO, INC.

- Founded in San Antonio in 1973 (43 Years of Excellence)
- AVANCE's Premise Education begins when a child is born and parents are their child's first and most important teacher.
- AVANCE facilitates change through education and support: first, in parents, then in their young children, family and home. The change AVANCE makes in today's families dramatically impacts future generations.
- AVANCE's Purpose— To develop strong and stable families, healthy children and promote economic self-sufficiency in families.

AVANCE MISSION STATEMENT

AVANCE unlocks America's potential by strengthening families in at-risk communities through effective parenting education and support programs.

AVANCE MODEL OF SERVICES

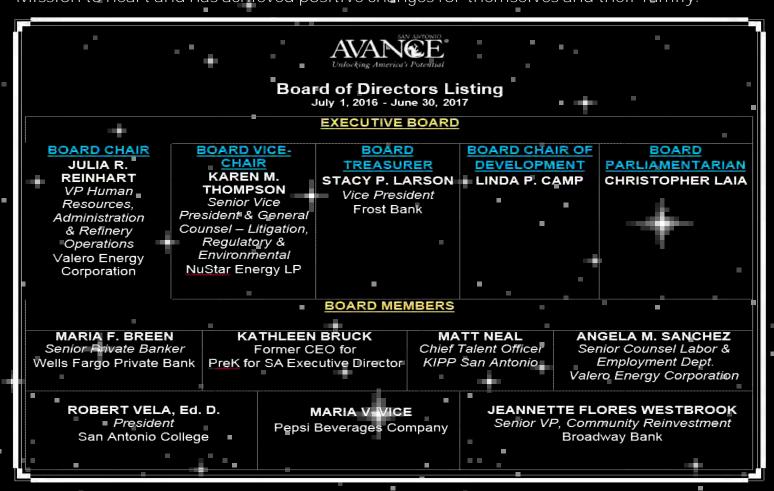
The AVANCE Model of Services begins with parents and their infants or young children under the age of three. It reaches out to create strong families by offering parenting education, social support, adult basic and higher education, and leadership development. Quality early childhood education is provided to children ages birth to four. Services are inter-related, family centered and preventive in nature. The AVANCE Model of Services is integrated into all aspects of home, school and community life.

HEAD START AND EARLY HEAD START SERVICES FOR LOW INCOME FAMILIES

- For children and families ages birth to 5 years
- Head Start Programs provide Center-based Option Services
- Early Head Start Programs offers two program options: 1) a Home-based Option with weekly home visits and bimonthly group socializations, and 2) a Center-based Option whereby infants and toddlers receive quality care in fully licensed Child Early Education Centers while parents work, attend college or job training.
- Comprehensive services are provided for all children and families to include health, nutrition, mental health, services to children with disabilities, parental engagement and social services through an asset based case management system.

BOARD OF DIRECTORS

The AVANCE-San Antonio Board of Directors is comprised of highly professional individuals who are committed to the AVANCE Mission. Members include local attorneys, businessmen, educators and financial experts who support AVANCE with their expertise. **The Board's commitment is truly evident in their time and effort in planning the successful Celebrating Fathers Luncheon. Each year the Board selects a Chairman's Award Honoree who exemplifies the values instilled in AVANCE parents and who gives back to the community. Also, a former AVANCE Parent Graduate is selected who has taken AVANCE's** Mission to heart and has achieved positive changes for themselves and their family.





2017 AVANCE Mother of the Year Chairman Award Winner, Mary Rose Brown, Executive Vice President & Chief Administrative Officer of NuStar Energy



2017 Mother of the Year Luncheon (Honoring AVANCE Parent, Elizabeth Reyes with daughters Emily and Genevieve) Policy Council at Work





The Policy Council was comprised of 14 actively enrolled parents and two Community Representatives (one Community Agency Representative and one Community Representative-at-Large). During the 2016-2017 the Council reviewed and approved the 2017 Community Assessment, the HS/EHS Self Assessments, Program Service Plans, Strategic Goals and Objectives, School Readiness Goals, Program Financial Reports and HS and EHS Continuation Grants. Several members participated in the 2016 Self-Assessment process and the all-day Strategic Planning Workshops and program Service Plan Workshops.



HEAD START/EARLY HEAD START POLICY COUNCIL September 2016 – August 2017



HEAD START - SAN ANTONIO (CENTER-BASED OPTION)

RUDY CORTINAS VICE-CHAIR **ALICIA LUGO**

SARA RUIZ

AMANDA HERNANDEZ

ELAINE SEDILLO

EARLY HEAD START - SAN ANTONIO

MONICA CRUZ SECRETARY ANA HERNANDEZ

"Center-based Option

Home-based Option

EARLY HEAD START – EXPANSION AND CHILD CARE PARTNERSHIP (CENTER-BASED OPTION)
VIRIDIANA S. AVILA

HEAD START TEXAS – WINTERGARDEN (CENTER-BASED OPTION) = APRIL DIAZ

EARLY HEAD START - TEXAS WINTERGARDEN

NAOMI B. MARTINEZ Center-based Option ROSARIO GARCIA Home-based Option

COMMUNITY REPRESENTATIVE MEMBERS
VIVIANA T. BRAKE
CHAIR

Community Representative-at-Large
Former Head Start Parent-Texas Wintergarden

SILVIA LAINES

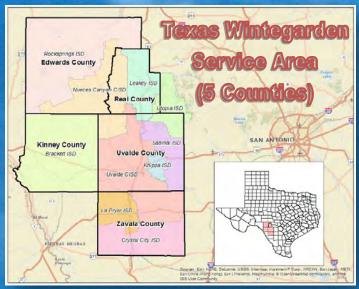
Community Representative-at-Large Former HS Parent-San Antonio

PAUL MATA
Community Agency Representative
San Antonio Food Bank

Page 4 Community Assessments Summary

AVANCE-San Antonio provides Head Start and Early Head Start Services in two areas. The first area is in San Antonio located in the west side of downtown San Antonio as well as the Harlandale Independent School District. The second service area is known as the Texas Wintergarden area which includes the Texas Counties of Edwards, Real, Kinney, Uvalde and Zavala. Parts of the TX Wintergarden are rural small town living with less resources accessibility nearby.





Our Population Demographics & Eligibility						
	San Antonio Service Area¹		Five Counties, Texas (Texas Wintergarden)¹			
Age & Income Eligible		·2 years old) 1 years old)	690 (0-2 years old) 506 (3-4 years old)			
Demographics and Community Issues	San Antonio Service Area¹	Five Counties, Texas (TX Wintergarden)¹	Bexar County	Texas		
Poverty (People w/related children under 5 yrs. living below poverty)	47.25%	32.32% Average ISDs (0%-50%)	27.3%	27.4%		
Race/Ethnicity	Hispanic – 92.9%	Hispanic 71.1%	Hispanic 59.1%	Hispanic – 38.4% ¹		
Languages English Dominant Spanish Dominant Other Languages	33.75% 65.95% .35%	43% <mark>56%</mark> 1%	59.2% 37.1% 3.8%	65% 29.5% 5.5%		
Homelessness	6% AVANCE Families 2.7% Area ISDs	.7% AVANCE EHS .47% AVANCE HS 2% Area ISDs	5.6%	3.3%		
Foster Care (Students)	.25%	1.1%	.4%	.3%		
Disabilities (Children Served)	3.2%-11.5%	2%- <mark>7.4%</mark> (Counties) 4.1% Average	4.72%	.03%		
	Our Children a	nd Families' Needs				
Educational Attainment No high school diploma High School Graduates/equiv. Some College BA Degree or higher	37.4% 24.7% 22.45% 5.45%	30.9% 25.2% 29.3% 14.6%	16.7% 25.2% 31.4% 26.7%	18.1% 25.2% 29.2% 27.6%		
Nutrition Children on Food Stamps (SNAP)	31.7%	22.1%-47.8%	14.9%	13.4%		

Our AVANCE Parents Surveyed (Family Challenges)					
	San Antonio Service Area ¹		Five Counties, Texas (Texas Wintergarden)¹		
Health ¹ (51% Parents with no adult health Insurance, primary doctor or dentist)	22% - Parents with no health insurance		13% - Parents with no health insurance		
Social ¹ Parent Surveyed on needs:	Affordable childcare 29% Adult health insurance, primary doctor/dentist 22% Affordable medication 21% Help with rent/utilities 19%	Immigration services 16% Child Support 15% Education 15% Good Employment 15%	Adult health insurance primary doctor/dentist 13% Help w/child support 11% Affordable childcare 10% Managing money 10%	Education 9% Help with rent/utilities 9% Good employment 8% Affordable medication 7% Parental relationships 6%	

Our Parent Schedules			
San Antonio Service Area Five Counties, Texas			
	(Texas Wintergarden)¹		
Parents predominantly work, attend school or training MonFri. during day-	Parents predominantly work, attend school or training MonFri. day shift		
shift hours.	hours.		
AVANCE Centers operate Monday – Friday	AVANCE Centers operate Monday – Friday		
 HS-SA (7:30 a.m. to 3:30 p.m.) 	 HS-TXW (7:30 a.m. to 2:30 p.m.) 		
 EHS-SA (8:00 a.m. to 4:00 p.m.) 	 EHS-TXW (7:30 a.m. to 3:00 p.m.) 		
 EHS-Exp. & CCP (8:00 a.m. to 5:00 p.m.) 			
Our Commu	nity Strengths		
 Large range of services (i.e. health, nutrition, housing, childcare) in 	Some college level education attainment on par with the State.		
high risk communities	The largest population of at-risk families and children live in the most		
Public assistance utilization	populated areas which have more public assistance and range of		
Strong sense of community	services.		

	Other Child Development & Care Resources i	in the Service Area
	San Antonio Service Area ¹	Five Counties, Texas (Texas Wintergarden)¹
Child Care Facilities Public Pre-Kindergarten	53 Child Care Centers serving 12-550 children (Average capacity =76 children). Of these 17 centers provide services to children w/disabilities. Public Pre-Kindergarten & Early Education Centers in 3 school districts for 3-4 yr. olds available serving 7,313 children	3,592 Estimated Number of Children Under 5 years • 24 Child Care Centers serving 12-147 children (located mostly in Zavala and Uvalde Counties) serving 1,529 children. Of these 1 center provides services to children w/disabilities.
	2 PreK 4 SA Centers for 4 year olds serving 555 children within 3 area school districts	Public Pre-Kindergarten & Early Education Centers for 3-4 yr. olds available in all 5 Counties serving 672 children.
	1 Charter School serving 605 children pre-kinder through high school	11 Other Head Start and EHS Programs within 50 miles of Texas Wintergarden area.
	Our Community Resources	
Health	San Antonio Metropolitan Health District (immunization outreach, WIC services, Health Kids Communities)	SW Border Area Health Educ. Center (AHEC) 2 Medical Centers 14 TX Assoc. of Community Health Centers
Nutrition	San Antonio Food Bank partners with more than 500 partner agencies serving 1.2 million clients in 2016 Healthy Schools Initiative (healthy school meal and choices)	San Antonio Food Bank partners with 8 Food Pantries serving 36,317 clients in 2015
Education	46 Colleges and technical schools in Bexar County (2 College Institutions within service area - Our Lady of the Lake and St. Mary's University)	2 College Institutions in Uvalde County
Family Preservation	Region 8-Dept of Family & Protective Services (DFPS) Family Violence Prevention Services, Inc.	Region 8-Dept of Family & Protective Services (DFPS) Family Shelters (SW Family Life Center (Uvalde County) & Wintergarden Women's Shelter (Zavala County)
Housing	San Antonio Housing Authority Bexar County Housing Authority Haven for Hope –Community based comprehensive services targeting homelessness Bexar County Emergency Solutions for homeless Bexar County HOME Investment Partnership Program Community Development Block Grant support to low income individuals and families	Housing Authorities (Brackettville, Uvalde & Crystal City HUD-approved housing assistance programs (Community Council of SW Texas, Inc. Futuro Communities, Inc. & Consumer Credit Counseling Services of Greater San Antonio-Uvalde)
Children with Disabilities ECI for 0-2 years old School Districts LEA (IDEA) for 3 yrs.	TX Dept. of Assistive & Rehabilitative Services (DARS) operates ECI Programs for children 0-2 yrs. Local School Districts support children 3+ years	TX Dept. of Assistive & Rehabilitative Services (DARS) operates ECI Programs for children 0-2 yrs. Local School Districts support children 3+ yrs.

"It is not more bigness that should be our goal. We must attempt, rather, to bring people back to...the warmth of community, to the worth of individual effort and responsibility...and of individuals working together as a community, to better their lives and their children's future. "Robert F. Kennedy

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We're Here to Serve!

AVANCE-San Antonio provides: Head Start and Early Head Start services in San Antonio and in the Texas Counties of Uvalde, Zavala, Real, Kinney and Edwards. Center-based services are offered in Head Start and Early Head Start. Early Head Start Programs also offer Home-based Option services. Services include health, nutrition, mental health, services to children with special needs, early childhood development/early education services and family social services. Parental Engagement is essential in helping children and families achieve and reach their highest potential!



2016-2017 Service Area Eligible Children & Service Levels

Program	Age & Income Eligible Children	Eligible Children	Total Families	Percentage Served
	Eligible offiliateri	Served	Served	OCIVCU
San Antonio Head Start	823	915	856	111%
San Antonio Early Head Start, Expansion and Child Care Partnership	5,487	582	505	10.6%
Texas Wintergarden Head Start	506	216	209	42.7%
Texas Wintergarden Early Head Start	690	313	277	45.4%

Funded Enrollment for 2016-2017

Program	Home-based Option Services	Center-based Option Services	Total Funded En- rollment
San Antonio Head Start	N/A	813	813
San Antonio Early Head Start	94	176	270
Early Head Start Expansion and Child Care Partnership	N/A	72	72
Texas Wintergarden Head Start	N/A	185	185
Texas Wintergarden Early Head Start	28	168	196

HEALTH SERVICES

AVANCE partners with parents to ensure that children:

- have a primary source of health care
- are up-to-date well-child physicals, immunizations & dental care
- receive health care when they are sick until their all better!
- · with special needs receive special care and needed resources
- And families have access to healthcare at one of our two Community Health Clinics.

AVANCE Community Health Partners

- For San Antonio- Two Community Clinics are operated in AVANCE facilities and in partnership with the University of Texas Health Science Center San Antonio (UTHSCSA) School of Nursing. Our Clinics offer dental screenings, immunizations, hemoglobin and lead screenings, health services for the entire family. Services are provided in a culturally sensitive manner communicating with families in their primary language (English or Spanish). San Antonio Metropolitan Health District also partners with AVANCE to provide comprehensive health services.
- For all Programs—Family Service Association, Texas
 A&M Expanded Nutrition Program, San Antonio Food
 Bank and Early Childhood Intervention Programs

Program	Children with Insurance	Received all Immunizations possible or met state exemption	% of Children Who Received Medical Exams	Ongoing Dental Care
HS- San Antonio	97%	100%	96%	100%
EHS - San Antonio	99%	91%	76%	90%
EHS Expansion/CCP	98%	84%	98%	84%
HS —TX Wintergarden	93%	97%	100%	100%
EHS— TX Wintergarden	92%	84%	100%	100%

School Readiness

Scientific-based Curriculum (aligned with the HS Early Learning Framework & Texas State Guidelines)

- Head Start— Teachers utilized the Pearson Publication Opening the World of Learning Curriculum in English and Spanish and Teaching Strategies GOLD as the ongoing assessment tool for monitoring children's outcomes. Teaching Strategies GOLD is aligned with the Head Start Child Development and Early Learning Framework and TEA Early Learning Guidelines. See Head Start Outcomes on page 7.
- Early Head Start— Teachers utilize the Teaching Strategies GOLD Webbased Curriculum as the ongoing assessment tool for monitoring children's outcomes. There are four checkpoints during the year. See Early Head Start Outcomes on pages 8 and 9.

Documentation

Weekly anecdotal documentation is entered into the program (Teaching Strategies GOLD) to identify emerging developmental skills and acknowledge the mastery of such skills.

Data shared with parents

- Outcomes are shared with parents at least three times per year after the Fall, Winter, and Spring Checkpoints.
- For Center-based Option programs, two (2) Parent Conferences and two (2) Home Visits are held in the Fall and Spring of the program year to also discuss individual child school readiness goals and progress.
- The Development and Learning Report from TS GOLD shares with family members where the child is at developmentally and upcoming individualized goals for their child.

Parental Engagement

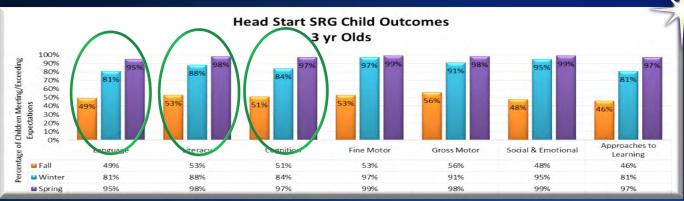
AVANCE implements a School Readiness Goals Plan. AVANCE's School Readiness Focus group includes teachers, Family Development Staff, all coordinators and parents. Meetings have been held each Fall and Spring to discuss the goals of the agency and ideas to overcome any barriers. The following are strategies being utilized to engage parents in their child's education:

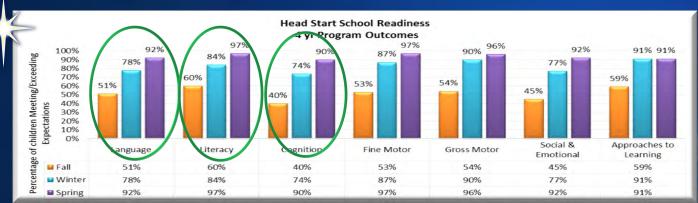
- Survey families on their needs and wants relating to School Readiness
- SRG parent training on School Readiness and the importance of parental engagement.
- School Readiness Activities- Monthly Calendars, Family Projects and Quarterly Make and Take Workshops offered at the Head Start and Early Head Start sites
- Family nights-A quarterly event where teachers model appropriate teaching methods and parent child interactions through activities where parents then have the opportunity to engage in with their child.
- Aligning Family Engagement Outcomes and School Readiness Child Outcomes
- Exposing families to **Ready Rosie** an online tool in English and Spanish that gives all AVANCE families and caregivers the ability to receive messages on their mobile devices or home computers that include short videos that model fun learning activities. These activities can be done in the home, car, grocery store, restaurants, public transportation or laundromats wherever real life happens.
- SRG Take Home Activities— Parents receive monthly calendars and supplies to complete age appropriate parent/child activities to reinforce learning and support SRG Goals and outcomes.





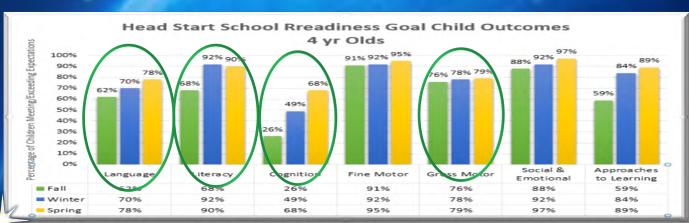
2016-2017 Head Start-San Antonio School Readiness Outcomes





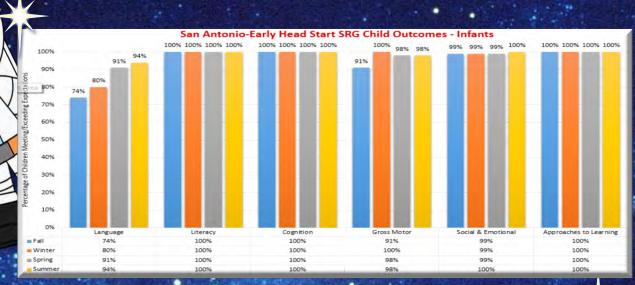
Head Start – Five Counties TX School Readiness Outcomes

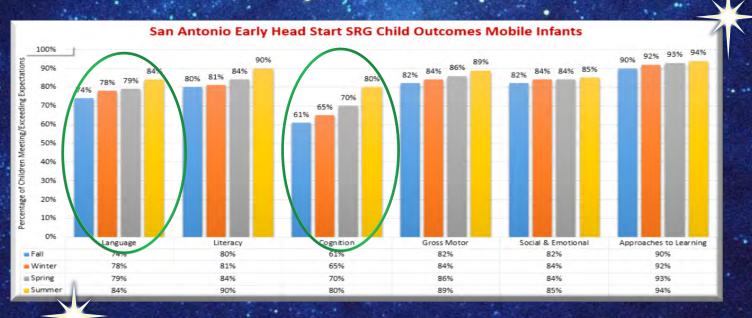


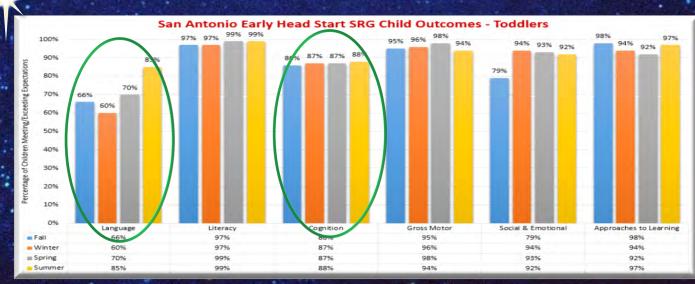


Early Head Start School Resident San Antonio



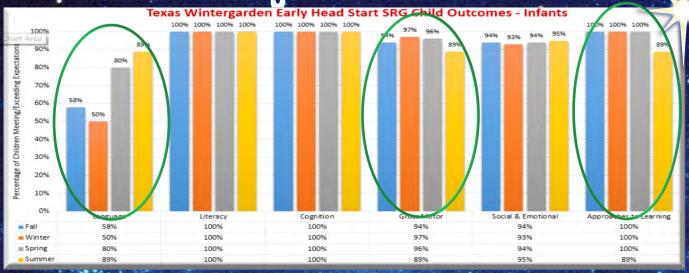


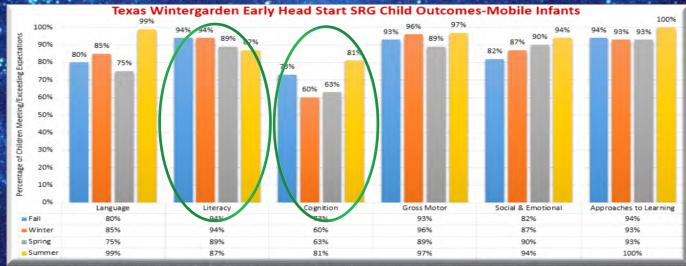


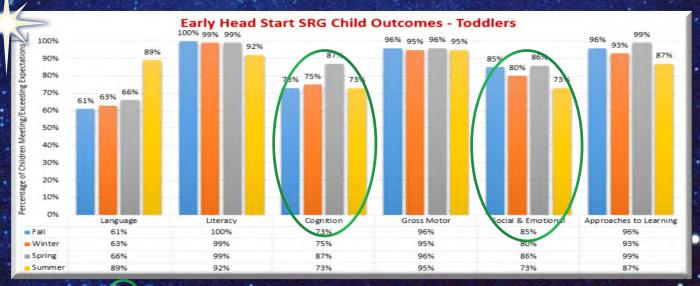


eadiness Goal Outcomes

Texas Wintergarden







Head Start



The Classroom Assessment Scoring System (CLASS®) is an observation instrument that assesses the quality of teacher-child interactions in center-based preschool classrooms. CLASS® includes three domains or categories of teacher-child interactions that support children's learning and development: Emotional Support, Classroom Organization, and Instructional Support. Within each domain are dimensions which capture more specific details about teacher interactions with children.

CLASS[®] is scored by trained and certified observers using a specific protocol. Following their observations of teacher-child interactions, CLASS[®] observers rate each dimension on a 7-point scale, from low to high.

Scores of 1-2 mean the quality of teacher-child interactions is low. Classrooms in which there is poor management of behavior, teaching that is purely rote, or that lack interaction between teachers and children would receive low scores.

Scores of 3-5, the mid-range, are given when classrooms show a mix of effective interactions with periods when interactions are not effective or are absent.

Scores of 6-7 mean that effective teacher-child interactions are consistently observed throughout the observation period.

Footnote Reference: Early Childhood Education and Knowledge Center: <u>Use of Classroom</u>
<u>Assessment Scoring System (CLASS) in Head Start</u>

2015-2016 Head Start CLASS Scores

Domain	National Average	Head Start-SA Average	Head Start–TXW Average
Emotional Support	6.03	5.93	5.93
Classroom Organization	5.80	5.94	5.94
Instructional Support	2.88	2.77	2.77

2016-2017 Head Start CLASS Scores

Domain	National	Head Start-SA	Head Start-TXW
	Average	Average	Average
Emotional Support	6.00	5.92	5.77
Classroom Organization	5.73	5.94	5.20
Instructional Support	2.83	3.38	3.28

PERFORMANCE:

Early Head Start

Infant/Toddler Environmental Rating Scale (ITERS)

The ITERS instrument scores teacher/child interaction, language development, developmental learning activities (i.e. music/art expression, literacy, science etc.) as well as health and safety in the classroom. The scoring system is on a 1-7 scale, 1 being inadequate, 3 is Minimal, 5 is good and 7 is excellent. Following are the scores from the 2015-2016 and 2016-2017 program years. Overall scores from this current year show about a 2% increase from last year being a step in the right direction. Early Head Start is currently rating between good and excellent on the ITERS Rating Scale Observations for Early Head Start.

Early Head Start-San Antonio	2015-2016	2016-2017
Frank Garrett Child Development Center	6.00	6.20
SW 19 th Child Development Center	5.90	6.22
Rebecca C. Cervantez Early Education Center	5.92	6.16
Kelly Child Development Center	6.35	6.5
Mirasol Child Development Center	6.40	5.55
Total	6.19	6.12

Early Head Start-Expansion & Child Care Partnership	2016-2017
Fenley Child Development Center	5.77
Morales Child Development Center	5.59
Good Samaritan Center	6.05
Total	5.8



"There are only two lasting bequests we can hope to give our children. One is these is roots; the other, wings." Hodding Carter ITI DID UOY

Parental Engagement

AVANCE believes that "The parent is the child's

first and most important teacher". Parents are provid-

ed a variety of opportunities to engage and support their

child's learning and success:

In 2016-2017 Highlights!

- 44 Parents completed the nine-month AVANCE Parent-Child Education Program including Services to Fathers
- San Antonio Public Library's Little Read Wagon workshops
- Monthly Parent Meetings including Parent Training
- Adult Education (GED/High School/ESL/College)
- Texas A&M Agrilife Extension Nutrition Program Classes at Harlandale ISD
- 80 Parents completed the Wells Fargo Financial Literacy Program in San Antonio and 39 completed the First Bank of Uvalde Financial Literacy classes in Texas Wintergaluen programs.

Parenting
Orientation Event

- Head Start/Early Head Start Service Plan Parent Workshops
- Health Advisory Committees
- In Collaboration with Project Quest, Methodist Health System and Good Careers, 14 parents have completed the initial CNA (Certified Nurse Assistant) training. Graduates have the opportunity to work at Methodist Hospital upon completion. Methodist Hospital will support graduates to continue their health related education (i.e. Nursing LVN/RN, radiology).

In partnership with Family Service Association 9 parents are receiving training in Child Development Ac-

creditation which will provide access to job opportunities within the organization and the community.

- In collaboration with San Antonio College 55 parents attended the Women Empowered (WE) Conference and 10 parents attended to Men's Conference for parents who are considering a return to school.
- Parents were provided the opportunity to attend Literacy Fest & Family Nights, Dia De La Familia, I Am Moving I Am Learning Activities, School Readiness Take Home Activities, parent meetings and training and Ready Rosie Web-based Home Activities for San Antonio.



Our Vision

"We envision a future where we live in a world in which children and parents advance to their fullest potential, transforming the communities in which they live."

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"Strengthening families in San Antonio for over 40 years"

Program	To	otal Federal Budget	Ex	Federal penditures	Re	In-kind equirement	In-ŀ	kind Actual
Head Start-San Antonio	\$	6,110,012	\$	5,807,979	\$	1,451,995	\$	1,451,995
Early Head Start—San Antonio	\$	5,196,492	\$	4,362,468	\$	1,090,617	\$	1,090,617
EHS Expansion & Child Care Partnership	\$	1,804,031	\$	1,727,982	\$	431,996	\$	431,996
Head Start-TX Wintergarden	\$	2,023,403	\$	1,979,737	\$	494,934	\$	494,934
Early Head Start-TX Wintergarden	\$	3,185,319	\$	3,091,558	\$	772,890	\$	772,890
Totals	\$	18,319,257	\$	16,969,724	\$	4,242,432	\$	4,242,432





\$\$ Funding and Budgets \$\$
2016-2017

I Am Moving I Am Learning!

AVANCE-San Antonio, Inc. Funding Totals (July 1, 2016 – June 30, 2017)

Other Funding Sources		Total
City of San Antonio		\$ 442,908
United Way of San Antonio and Bexar County		\$ 770,059
Harlandale ISD		\$ 18,779
Foundation Support		\$ 468,165
TX Dept. of Agriculture		\$ 596,128
General Fund Income		\$ 396,752
	Total	\$ 2,692,791

Fiscal Audit

The latest Financial Audit for AVANCE-San Antonio, Inc. was conducted by McConnell & Jones LLP for the fiscal year ending June 30, 2017 and reflected an unmodified opinion. The report found AVANCE-San Antonio, Inc. in conformity with generally accepted accounting principles in the U.S. noting no material weaknesses. The auditors reported that the internal control over financial reporting showed the following:

- No—material weaknesses were identified
- No—significant deficiency identified that is not considered to be a material weakness

Latest Monitoring Review

The latest aligned federal review held during 2015-2016 were the following;

 A Comprehensive Services and School Readiness Review as conducted during the week of November 9-13, 2015 for the AVANCE-San Antonio Head Start and Early Head Start Programs. AVANCE-San Antonio received the review



results noting that AVANCE had one area of non-compliance in the area of Staff Credentials. AVANCE submitted a program improvement plan and immediately implemented corrective measures. Administration for Children and Families (ACF) conducted a follow-up review and have confirmed successful corrective action and have closed the previously identified findings.

- A Leadership, Management and Governance Systems Review was conducted during the week of December 7-11, 2015 for all AVANCE-San Antonio Head Start and Early Head Start Programs. Based on the information gathered no areas of noncompliance were found during the course of the review.
- A Fiscal Integrity and ERSEA (Eligibility, Recruitment, Selection, Enrollment and Attendance) Federal Review was conducted during the week of March 30 to April 3, 2015 for all AVANCE-San Antonio Head Start and Early Head Start Programs. Based on the information gathered no areas of noncompliance were found during the course of the review.

Together We Can Achieve the Extraordinary!





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